

CLIENT INFORMATION SHEET FOR TOLL ROAD PAYMENT CASES

Please note: Ken Crain only handles toll road payment problems in the central Texas area. He is located in Georgetown, which is about 30 miles north of Austin on Interstate 35. Ken Crain does not handle toll road payment problems in the Houston area, the Tyler area, the Dallas-Fort Worth area, or anywhere else other than the central Texas area.

Please complete this form, scan it into a pdf file and then email it to kencrain@kencrainattorney.com

If you are not able to scan it as a pdf file and then email it to me, please mail the completed form by first class mail to KEN CRAIN, ATTORNEY, PO BOX 956, GEORGETOWN, TX 78627.

Today's Date:

Client's complete name:

Texas Driver's License Number:

Date of Birth:

TXTAG Account Number:

Your Cell Phone Number:

Your Complete Mailing Address:

How long have you been at this mailing address?

Your email address:

(LET ME KNOW IF YOU DO NOT CHECK YOUR INBOX AT THIS EMAIL ADDRESS AT LEAST ONCE A DAY.)

YEAR MAKE MODEL OF FIRST VEHICLE:

NAME(S) ON THE TITLE OF THIS VEHICLE:

Texas License Plate Number:

VIN:

Did you have a TXTAG on this vehicle?

If so, was the TXTAG linked to a bank account?

If so, which bank account (Name of Bank and account number)?

Was the TXTAG linked to a credit card?

If so, which credit card (Type of credit card and complete credit card account number)?

YEAR MAKE MODEL OF ANY OTHER VEHICLES THAT CONTRIBUTED TO THE CURRENT OUTSTANDING TXTAG BILL?

SECOND VEHICLE:

YEAR MAKE MODEL OF SECOND VEHICLE:

NAME(S) ON THE TITLE OF THIS VEHICLE:

TEXAS LICENSE PLATE NUMBER:

VIN:

DID YOU HAVE A TXTAG ON THIS VEHICLE?

THIRD VEHICLE:

YEAR MAKE MODEL OF THIRD VEHICLE:

NAME(S) ON THE TITLE OF THIS VEHICLE:

TEXAS LICENSE PLATE NUMBER:

VIN:

DID YOU HAVE A TXTAG ON THIS VEHICLE?

IF THERE ARE MORE THAN THREE VEHICLES THAT ARE INVOLVED IN THIS TOLL ROAD PAYMENT PROBLEM, PLEASE PROVIDE COMPLETE INFORMATION (AS SHOWN ABOVE FOR FIRST THREE VEHICLES) ON ALL ADDITIONAL VEHICLES:

Name of your employer:

Type of Business:

Your location of employment:

Your job description:

How long at this employer?:

Your work telephone number:

If known, what is the total amount that TXTAG says that you owe them for unpaid tolls, fees, and all penalties?

If you have received any collection letters from Perdue Brandon law firm in Houston or from Municipal Services Bureau, then please send me a copy of the collection letters (as a different attachment from this completed form).

If known, what is the total amount that would just pay for the unpaid toll charges that have been incurred (without the extra fees and all penalties) if you had paid the toll charges as they were incurred?

Do you currently have (or have you ever had) a WRITTEN payment plan with TXTAG to pay off delinquent toll fees? If so, provide details and provide a complete copy of the prior written payment plan.

Do you currently have (or have you ever had) an UNWRITTEN payment plan with TXTAG to pay off delinquent toll fees? If so, please provide complete details.

Have you been notified that there is a court case pending regarding unpaid tolls and penalties?

If there is a pending court case, which court, what is the location of the court, what type of setting is the case currently set for, and what date and time is your next court setting?

At any time in the past, have you ever had a court case against you for unpaid tolls and penalties? If so, when and in which court? What was the final result in that court?

In your own words, what happened to cause these toll road charges to turn into a large amount of money that TXTAG (or a collection agent for TXTAG) is now attempting to collect from you for unpaid toll charges, fees, and penalties?